

Befrienders Skye and Lochalsh Referral Form

Please ensure that you have permission of the individual who is being referred to make this referral please supply a telephone number or email address for the person being referred.

Guidance for referrers

Befrienders Skye and Lochalsh aims to reduce social isolation and improve social connections for adults (18+) across Skye, Raasay and Lochalsh. The service is run by Skye and Lochalsh Council for Voluntary Organisations and provided free of charge, being funded by the Highland Hospice, NHS Highland, and the Highland Council.

Volunteer befrienders visit, telephone or meet with people referred to our service to provide company and friendship, they do not provide personal care, undertake domestic tasks, such as cooking and cleaning or supply transport services.

All volunteer befrienders undergo Protecting Vulnerable Groups (PVG) checks and receive relevant training developed in conjunction with Highland Hospice and the Befrienders Network of which we are a member.

Once a referral has been made our Befriending Coordinator will contact the person referred to find out more about their interests and needs then, if the service is suitable, we will look to match a volunteer with similar interests. All referrers will receive information on the outcome of their referral.

Data Protection

Skye and Lochalsh Council for Voluntary Organisations is committed to data protection and we take great care to ensure any personal data is safe. We aim to comply with current legislation and professional codes of conduct. Personal data will not be shared with third parties without the prior consent of the person it applies to.

Personal information will be stored and managed in accordance with Skye and Lochalsh Council for Voluntary Organisations and Befrienders Skye and Lochalsh Data Protection and Confidentiality Policies and Procedures. Read our Privacy notice here https://www.slcvo.org.uk/files/ugd/0be1a8_c72718b103e74578899de149f8bffb8e.pdf or ask our Befriending Co-ordinator for a copy.

Befriending Co-Ordinator: Claire Nairn

Working Hours: Monday – Wednesday 9.15 -15.15

Email: befrienders@slcvo.org.uk

Telephone: 01478272058

Mobile: 07522544280

Type of Referral

Self-Referral	Specialist Nurse
GP	Police
Community Nurse	Family Referral
Home Care	Third Sector Organisation
Care/Nursing Home	Welfare Officers
Social Worker	Housing Association
Occupational Therapy	Religious Organisation/ Church
Community Mental Health Team	Other (Please Specify)

Referrers Details

Referrers Name	
Referrers Email Address	
Referrers Phone Number	
Do you have consent to make this referral?	

Client Details

Name	
Address	
Home Phone Number	
Mobile Phone Number	
Email address	
Date of Birth	
Name of main carer and relationship to the individual	
GP Practice and address	
Relevant health information	
Reason for the referral	
Support currently in place	
Type of service required? <ul style="list-style-type: none"> • Face to face • Telephone 	

I confirm this person meets the criteria for this service

Signature	Date
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Please return this referral form to: -

Claire Nairn
Skye and Lochalsh CVO
Tigh Lisigarry
Bridge Road
Portree
Isle of Skye
IV51 9ER

Or email to befrienders@slcvo.org.uk

Office use:

Date referral form received	
Allocated Service Number	
Outcome	
Date outcome reported to the referrer	